

Supervisor Blood Donor Service

Cape Cod Healthcare is currently sourcing for an experienced **Supervisor-Blood Donor Service** to direct, coordinate, market, and oversee all aspects of Blood Donor Services collection and donation programs throughout Cape Cod Hospital Laboratory, and Cape Cod Healthcare . Our state of the art facilities, located throughout Cape Cod are experiencing dramatic growth and we want you to be a part of our future!

Job Summary:

- Assures the development, coordination, implementation and standardization of all policies, procedures, and practices of all Blood Donor Center operations at Cape Cod Hospital Laboratory. Provides services to meet all Cape Cod Healthcare patient needs in accordance with accepted standards and practices.
- Oversees all related operations of the Blood Donor Center/Program. Continually seeks means of marketing and expanding services. Continuously increases collections by growing internal database as well as external drives or mobile collections. Explores means of decreasing dependency on purchased blood from outside sources thereby decreasing costs.
- Plans, organizes and provides services for assigned sections of the Blood Donor Center.
- Prepares work schedules and distributes in a timely fashion.
- Orders and controls supplies and equipment. Monitors maintenance and repair of equipment.
- Coordinates and monitors quality control activities to ensure that standards and procedures are followed and recorded.
- Evaluates quality of work performed for accuracy and timely reporting of test results.
- Responsible for all aspects of blood donation, including marketing and donor recruitment.
- Responsible for oversight, set-up and maintaining fixed off site and mobile collections.

Qualifications/Education:

- Bachelor (BS, BA) in clinical laboratory sciences area or any related field
- ASCP, NCA or equivalent.
- SBB certification preferred.
- 5 years of related experience, preferably in a blood center.
- Knowledge of Regulatory and accreditation requirements, prior supervisory experience preferred.
- Excellent organizational skills, the ability to handle multiple priorities effectively, analyze problems and implement appropriate solutions, and assimilate information quickly.
- Ability to work independently while developing functioning teams among staff.
- Excellent interpersonal, verbal and written communication skills to deal with all levels of staff, hospital personnel, physicians, volunteers and donors.
- May be required to travel to Donor sites throughout the region.
- Ability to read, analyze, and interpret general business periodicals, professional journals, technical procedures or governmental regulations.
- Ability to write reports, business correspondence and procedure manuals.
- Ability to effectively present information and respond to questions from groups of managers, clients, customers and the general public.
- Ability to work with mathematical concepts such as probability and statistical inference, and fundamentals of plane and solid geometry and trigonometry. Ability to apply concepts such as fractions, percentages, ratios and proportions to practical solutions.
- Ability to define problems, collect data, establish facts, and draw valid conclusions.

To apply, please follow the link below:

<https://capecodhc.taleo.net/careersection/jobdetail.ftl?job=180501-50007939&lang=en>

Cape Cod Healthcare is the leading provider of healthcare services for residents and visitors of Cape Cod. With more than 450 physicians, 5,300 employees and 1,100 volunteers, Cape Cod Healthcare (CCHC) has two acute care hospitals, the Cape's leading provider of homecare and hospice services (VNA), a skilled nursing and rehabilitation facility (JML Care Center), an assisted living facility (Heritage at Falmouth), the Cape's only local laboratory service (CCHC Laboratory Services) and numerous health programs. Our mission is to coordinate and deliver the highest quality, accessible health services, which enhance the health of all Cape Cod residents. We will be the health service provider of choice for Cape Cod residents by achieving and maintaining the highest standards in healthcare delivery and service quality. To do so, we will partner with other health and human service providers as well as invest in needed medical technologies, human resources and clinical services. Above all, we will help identify and respond to the needs of our community.